



Our standard class of service, Aurora Class – provides an inflight experience second to none.

Enjoy!

Aurora

CONCIERGE



Canadian North's **Aurora Concierge** program caters to the frequent traveller and is available to anyone who makes at least 10 return trips on Canadian North each year. To qualify for next year trips should be taken between November 1, 2006 and October 31, 2007.

Our members enjoy benefits such as special Aeroplan seat availability, additional baggage allowance, complimentary in-flight beverages, priority check-in at several of our airports, and priority boarding. In 2006 we were pleased to add access to the *Fly-Thru* expedited security line in Edmonton to our list of benefits. Our members tell us the **Aurora Concierge** program is a highlight of their frequent travel. Here's what some of them had to say recently.

If you think you might have qualified for the **Aurora Concierge** program already please call (867) 669-4044.

Canadian North's customer service is always superb. This loyalty program is another great way they show their commitment to go the extra mile. My Aurora Concierge membership makes the whole flying experience more pleasant and simpler.

I often need to carry extra valuables for my work and I'm grateful for the opportunity to take a third piece of luggage for free. Every time I fly out of Edmonton the Fly-Thru line saves me time. I fly throughout the north so often and it's nice to be recognized through this program.

Marty Swager, Explore Data



The Aurora Concierge program has a person dedicated to assisting members with ticket changes and to provide helpful and speedy personal assistance. When I call the Aurora Concierge phone number I'm greeted by someone who knows my name and my travel needs. I have greatly appreciated this service along with so many of the other benefits of Aurora Concierge and I would recommend it to any of my colleagues. I often notice that my bags come off the planes earlier too!

Murray Slezak, Shell Canada

Canadian North is first on my list when choosing an airline. I find their staff (at the check-in counter, on flights or in their corporate offices) always have time for me and go to extra lengths to ensure my travel needs are met. They bring a true northern perspective to their client service. It is a warm welcome when checking in or boarding a plane to be recognized and feel valued. I look forward to "catching up" with many of the staff.

Through the Aurora Concierge program they have broken down many barriers to the inconveniences associated with connecting to other airlines, line ups and additional baggage needs. I believe Canadian North is responding more to northern client needs than to the mere competition out there.

And lastly, it feels great to have my loyalty valued through the additional benefits provided by Aurora Concierge. I see the Aurora Concierge distinction as a "thank you" for flying with us, but truly believe that with or without it – I would still choose you.

Sandra Turner, Canadian Mortgage and Housing Corporation, NWT

Canadian North – Partner Air Carriers

Air Tindi • North-Wright • Aklak Air • Calm Air • Kenn Borek Air



CANADIAN NORTH

YOUR NORTH • YOUR AIRLINE

Upcoming Events

(Event dates can sometimes change. To be sure, contact the communities before you travel.)



Calgary Opera – February 2007

The *Calgary Opera* Emerging Artists will be performing excerpts from the Opera, "Frobisher" in Yellowknife, Iqaluit and Norman Wells. In addition, the Calgary Herald will hold a contest in January for the grand prize of a trip for two to Iqaluit to see the Emerging Artists perform.

Visit www.canadiannorth.com to find out how to win tickets to the Calgary Opera performance of 'Carmen' and the northern tour schedule.

The Rock and Ice Ultra – March 2007

Held in Yellowknife, this unique northern race is an uncommon challenge for uncommon athletes; a choice of four races designed to test the physical endurance and mental tenacity of every competitor. The races are run on frozen, wind-swept lake chains and on inland portages; a 'frozen desert' that will prove to be a challenging environment with unrivaled scenery and ideal climatic conditions and terrain. The four events that make up the Rock and Ice Ultra are the:

1. Frozen Toe Trail Break (2km / 5 km)
2. Cold Foot Classic (80.5 km / 50 Miles)
3. K-Rock-160 (160 km / 100 Miles)
4. Diamond-300 (300 km / 186 Miles)

For more information, registration and how to prepare for this event, visit www.rockandiceultra.com.

Click N' Save!



When you sign up for AirMail you'll be among the first to hear about sales and special promotions through email. Go to canadiannorth.com to sign up today.



Northern Canada has many unique challenges. One of these obstacles is the roads that become inaccessible for weeks, sometimes months, out of the year. During freeze up of ice roads, and again at break up when these roads are unsafe to travel Canadian North's cargo service accommodates the affected communities by ensuring our combi aircraft are configured to handle the increased cargo shipments.

Our six 737 Combi aircraft are equipped to handle up to 114 passenger seats or 6 pallets of cargo. The aircraft can be reconfigured daily to meet the changing passenger and cargo needs. For example, on one day you may have 76 seats and 2 pallets of cargo, the next day this can change to 34 seats and 4 pallets of cargo. This flexibility is a great benefit to both our cargo clients and our passengers.

Ice bridges provide safe crossings in the winter. In the spring, when the river ice breaks up, and in the fall, at freeze-up, crossing service is interrupted. The two ice bridges that are directly assisted by Canadian North cargo during this time are the Mackenzie Valley crossing (Ft. Providence) and the Peel River crossing (Ft. McPherson). Canadian North has introduced a new winter schedule that provides the properly configured aircraft to accommodate both passengers and cargo to meet the demands of our northern winters.

More details on our cargo services can be found in the back pages of this issue of *UpHere*. If you would like to know more about how Canadian North can meet your cargo needs at this time of year call our cargo sales manager, Dan Kane at (867) 669-4011.

Tom Ruth
President, Canadian North

Santa Visits the North

In December, Santa Claus travelled on Canadian North's flights to our northern communities for a pre-Christmas visit with over 3,500 children.

Each child had a chance to share their Christmas wishes with Santa and received a bag of treats donated by Canadian North and their suppliers. Canadian North also provided apples for each child in support of Food First's program to support healthy eating among children in the north. Canadian North is proud to spread Christmas cheer among the children of the north each year.



Santa delighted even the youngest children.



Santa was hosted in the school in Cambridge Bay.



Our staff enjoyed visiting with Santa.

Canadian North Cargo

Canadian North offers comprehensive cargo service throughout both northern and southern Canada quickly and efficiently with our dedicated northern services and competitive rates with our partners in southern Canada.

A Service for Every Shipment

Choose from three levels of service to meet every shipment need:

- **GAD – Guaranteed Cargo.** Our premium service for time-sensitive shipments where your cargo travels on the specific flight you book.
- **EXP – Express Cargo.** Door-to-door service includes pick-up and delivery between all our service points for maximum convenience.
- **GCR – General Service.** For fast, economical shipment service.

Canadian North Cargo also offers special specific-commodity rates (perishables, food stuffs etc.) on request, competitive, high volume shipper rates and Canada-wide pick-up and delivery services.

One Call Does it All

Call Canadian North Cargo toll-free 1-866-663-2223 for pick-up and delivery and complete cargo information or visit our website at www.canadiannorth.com for more information.

Canadian North Cargo Sales

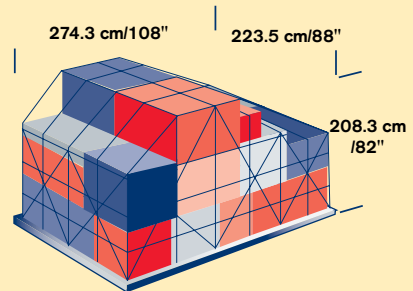
For more information contact Dan Kane at (867) 669-4011 or dkane@cdn-north.com.

Track and Trace

Do you have a cargo account with Canadian North? Want to keep track of all the cargo shipments you have on the go? Contact Canadian North to set up a profile for you. Call 1-867-669-4031 today.

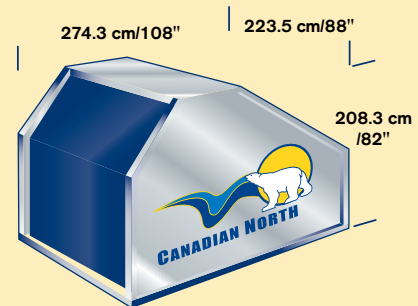


88 x 108 Pallet (737 Combi)



Domestic Code:	88 x 108 Pallet
ID Code:	P2J, P2P, PBJ
Aircraft Types:	737C
Load Dimensions:	211x264x208 cm (83x104x82 inches)
Volume:	9.3 cubic meters (330 cubic feet)
Maximum Net Weight:	3,526 kg (7,775 lbs)
Tare Weight:	102 kg (225 lbs)
Maximum Gross Weight:	3,628 kg (8,000 lbs)
IATA Rate Class:	4

Igloo (737 Combi)



Domestic Code:	Igloo
ID Code:	UDL
Aircraft Types:	737C (Combi)
Internal Dimensions:	211x264x203 cm (83x104x80 inches)
Volume:	9.3 cubic meters (330 cubic feet)
Maximum Net Weight:	3,364 kg (7,416 lbs)
Tare Weight:	265 kg (584 lbs)
Maximum Gross Weight:	3,628 kg (8,000 lbs)
IATA Rate Class:	4A

